

911 Call Transcript

Incident Number: 20-144525

May 29, 2020; 01:28:25

Operator: 911 what is the address of the emergency?

Caller: Yeah, HI LAKE SHOPPING CENTER.

Operator: HI LAKE SHOPPING CENTER? What's going on out there now?

Caller: 22nd and Lake. Oh, let me see, the H&R BLOCK is on fire. Ah, the FASHION EXPRESS is on fire, ah, and arsonists just walked into the CITY TREND and are going to be setting that on fire.

Operator: Hmm (static)

Caller: It would be really good to get a fire truck over here before the whole thing goes up in flames.

Operator: I know, I know ma'am. We're working on it. We're trying to get ah, we're trying to get them out there as soon as we can. They gotta through, they're trying to, I can't say hundreds but there's a lot of other buildings on fire that they're

trying to work through right now as well. So, hang on a second here now, you said...

Caller: (Inaudible).

Operator: Okay hang on a second you said, okay goodness.

Caller: 22nd and Lake, it's the HI LAKE SHOPPING CENTER, the whole shopping center.

Operator: HI LAKE SHOPPING CENTER.

Caller: 22nd and Lake on the north side of the street.

Operator: Which, which build...or which store is on fire?

Caller: Well, the mall is on fire, the 7 MILE FASHION EXPRESS is on fire, the H&R BLOCK is on fire, the HOME DEPOT or HOME CENTER, whatever it is that had furniture is on fire. They tried to set the (inaudible name) GRILL on fire, and the arsonist just went into CITY TREND, so I'm expecting that to go up on fire pretty soon here.

Operator: Okay HI LAKE SHOPPING CENTER...

Caller: These two guys and they're setting the fires. Huh?

Operator: Yeah, we're getting multiple calls about this as well. HI LAKE SHOPPING CENTER, the whole mall is on fire, what was your name please?

Caller: My name is [REDACTED]. [REDACTED].

Operator: What's a good phone number for you ma'am?

Caller: [REDACTED].

Operator: And you said that the arsonist now is in which building?

Caller: CITY TREND, it's on the west end of the mall. It's two of 'em, a tall guy and a short guy.

Operator: There's just two males walking around lighting everything on fire?

Caller: Yup, same ones that were lighting on fire yesterday.

Operator: Alright, alright we have entered in the call okay. We're going to get somebody over there as soon as we can. They're working through all the other fires that is all over the city right now.

Caller: Yup, understand but the mall's gonna go. So, if you don't get here soon, the flames are already shooting up over at ah, H&R BLOCK.

Operator: Gotcha, thank you for the call ma'am.

Caller: Just make a decision and let them all go or don't but we need to know.

Operator: Oh. I know, I know. It's not up to us over here. We're doing the best we can. We're putting in the calls and if they're gonna go out there, then they're gonna go out there, I mean.

Caller: Yeah, I know our problem is that, that we live across the street. We need to know to evacuate the building or not.

Operator: I know. I would, I would.

Caller: (Inaudible—both talking) he needs to get out.

Operator: Seeing all that happen right now, I would leave. I wouldn't, I would have left a long time ago if that was me living there. Just to be quite frank.

Caller: I, I understand but this is the only way we can protect our buildings.