

911 Call Transcript

Incident Number: 20-144618

May 29, 2020; 07:09:30

Operator: 911 what is the address of the emergency?

Caller: Ah, you don't have (inaudible)?

Operator: Hang on one moment.

Welcome to Language Line Solutions. For Spanish press one...

Voice: Thank you for calling Language Line Solutions. This is [REDACTED], (?) [REDACTED]. (Inaudible).

Operator: I have the caller on the line, can you please have him verify the address of the emergency?

Caller: (Inaudible) gas station on Lake Street.

Operator: Sir, hang on you gotta let the interpreter ask you okay?

Caller: Okay.

Operator: What was the address of the emergency?

Caller: Ah, 17 Lake ST, E. Lake ST.

Operator: 17 E. Lake ST?

Caller: Yeah, somebody is (inaudible) the gas station. Broken, broke, broken...(inaudible—both talking).

Operator: Is it, is it at the STOP N' SHOP?

Caller: Yeah.

Operator: Okay are there people in there right now?

Caller: Mm...the people is going into store, taking out everything.

Operator: Okay sir, how many people are you seeing in that store right now?

Caller: Ah, ah, I don't know I see maybe five kids going in, taking out items, put in the car.

Operator: Okay they're in there right now, hang on just a second here.