

From: All-Employee Email <ExchangeMailAdministrator@[REDACTED]>

To: All Exchange Users <AllExchangeUsers@[REDACTED]>

Subject: Public service in the face of unprecedented challenges

Date: Fri, 29 May 2020 19:48:07 +0000

Importance: Normal

Dear colleagues,

I know the last several days and previous two nights have been extremely difficult. The developments in our city combined with the ongoing public health emergency are painful and overwhelming. We are all sad to have lost the 3rd Precinct. Many employees used that building as their workspace. I'm sorry for your loss. I also want to express my compassion to the employees living in or near the neighborhoods impacted by the fires and destruction. Please stay safe.

The coming weeks and months will continue to test us. Recovery from trauma is a long and difficult experience with no single path. City leaders are committed to [our vision and values](#) to help to ensure all communities thrive in a safe and healthy city. The work you do every day makes this possible and creates positive change. I do not take your time and accomplishments for granted.

We have employees in a variety of roles that are all affected differently today and as we move forward. No matter where you work in the City, I thank you for your commitment and dedication to public service, especially during these trying times. I want to specifically acknowledge the hard work that our emergency responders and essential employees have been doing on the frontlines – this includes, but is not limited to, police, fire, 911, 311, traffic control and public works. There are countless others working tirelessly behind the scenes to care for and serve our community. Every one of our departments has something to be proud of so thank you.

More protests are expected this weekend and the dynamics will continue to be difficult and complex. Please remember the City's Employee Assistance Program is available to you anytime. Services are available by phone, online or through in-person appointments. [Visit the Employee Assistance Program webpage](#) or call 1-800-626-7944. Employees in the Minneapolis Police Department can also contact the MPD Health and Wellness Unit at [PoliceHealthWellness@\[REDACTED\]](#). Your [Human Resources generalist](#) is also always available to help you.

Thank you for your continued service to our city,

Mark

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