

[pjcastel@](#); [amanda.distel@](#); [luke.figora@](#); [johnson-c@](#); Kissinger, Kurt A <[kak47](#)>; [jsalmond@](#); [ruhlc@](#); [sully1976@](#); [romayne.botti@](#); [michael.gower@](#); [dbm108@](#); [devine.99@](#); [papadakis.6@](#); Peggy Arrivas <[Peggy.Arrivas@](#)>; Nathan Brostrom <[Nathan.Brostrom@](#)>; [padgett@](#); [isamstein@](#); [ghosha@](#); [pelling@](#); Klatt, Susan A <[susan-klatt@](#)>; Lehnertz, Rodney P <[rodney-lehnertz@](#)>; [ccolella@](#); [pdworkis@](#); [amartens@](#); [cchrisho@](#); [btsm@](#); Brian D Burnett <[burnett@](#)>; [tonne001@](#); [volna001@](#); [ckabourek@](#); [mlagrangel@](#); [wnunez2@](#); [snelson@](#); [laurent.heller@](#); [dan.langer@](#); [dlmurphy3@](#); [pseitz@](#); [rcramer@](#)

Subject: RE: [External] Re: Question re: pandemic-related refunds

All,

Coronavirus is in Iowa City (14 cases & counting) with 1 person in critical condition at UI Hospitals & Clinics. All confirmed coronavirus cases are senior citizens that recently returned from a Nile River cruise in Egypt.

At Iowa, decisions made so far:

- Campus is fully operational through today
- Spring break is next week
- All courses will be taught on-line March 23 – April 3 (at a minimum)
- Rec Facilities closed March 16 – April 3 (at a minimum)
- Encouraging students to stay at home/off-campus through April 3; however dorms/food service will remain open
- At this time, no prorated refunds or credits
- Things are very fluid and therefore decisions are likely to change

Terry L. Johnson

CFO & Treasurer

On Fri, Mar 13, 2020 at 11:21 AM Gray, David J. <[djg36@](#)> wrote:

Hi everyone,

I know that all of you, like your colleagues here at Penn State, are chin-deep in pandemic planning and response activities. I hope to divert you only for a couple minutes. Penn State is currently concluding spring break today and will move on Monday to a remote learning mode for the next three weeks (at the

very least). We initially postponed any decisions about refunds of room and board fees, in part because of uncertainty as to how long the remote learning period may be extended. As you can imagine, we are being besieged with appeals from students and parents, many of whom want immediate prorata refunds. I'd be most interested to hear from you about your university's stance on such refunds, knowing that many of you are operating in similar remote learning mode. Thanks in advance and stay well!!

David

David J. Gray

Senior Vice President for

Finance and Business/Treasurer

The Pennsylvania State University

208 Old Main

University Park, PA 16802

Phone: [REDACTED]

Email: [david.gray@\[REDACTED\]](mailto:david.gray@[REDACTED])



--
Brian D. Burnett, PhD
Senior Vice President, Finance and Operations
Morrill Hall, Room 301
University of Minnesota
100 Church St. SE
Minneapolis, MN 55455

<http://svpfo.umn.edu/>

