

Dissatisfaction

From: [REDACTED]
To: Joan Gabel <jgabel@[REDACTED]>
Sent: March 23, 2020 9:34:58 PM CDT
Received: March 23, 2020 9:35:10 PM CDT

Dear president Joan,

I'm sending this email in regards to the housing refund. The purpose of this email is to express my anger and complete dissatisfaction with the decisions of the University. I am paying 5,817 dollars a semester for room and board so to only refund 1,200 dollars is a slap in the face. I did the math and for the meal plan alone I should get \$1,115 back. I think the fact the the university is unwilling to give even close to half of what we deserve back proves that they do not actually care about their students financial well-being and that they are greedy. Furthermore, it is completely unfair to disregard that some students are paying more for housing but getting the same amount back. I have had several bad experiences with admissions, housing, and financial aid. I am so disappointed in the university and will not recommended anyone to attend. Since I know you will probably not be willing to help me and give me a better refund, all I can do is let you know how disheartening this news is and how disgusted I am with the University. To be completely honest I only went here because of the university's academic accomplishments and the fact that I can not afford out of state. I can barely even afford to go here. I have spent half my savings on college expenses this year alone. I really do not know how I will continue to afford college at all, so frankly this situation has me seriously questioning if I made the wrong choice in attending the University of Minnesota. If you actually read all of this thank you for listening.

[REDACTED]