



Jason Langworthy <lang0789@ [REDACTED]>

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**Fwd: HRL refund**

1 message

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**Brian Steeves** <stee0168@[REDACTED]>  
To: Jason Langworthy <lang0789@[REDACTED]>

Wed, Apr 22, 2020 at 10:00 PM

----- Forwarded message -----

From: michael hsu <[REDACTED]>  
Date: Wed, Mar 25, 2020 at 12:15 PM  
Subject: Re: HRL refund  
To: Brian Steeves <stee0168@[REDACTED]>  
Cc: Ken Powell <kpowell@[REDACTED]>, Steve Sviggum <sviggum@[REDACTED]>

Thx. Apparently they have students filling out online forms on a daily basis, so they should know what's happening...

Sent from my iPhone

On Mar 25, 2020, at 12:07 PM, Brian Steeves <stee0168@[REDACTED]> wrote:

Will do.

On Wed, Mar 25, 2020 at 10:14 AM michael hsu <[REDACTED]> wrote:

Brian,

Please get the analysis that was used in this decision. We have never seen the HRL financials even though they have increased prices significantly over the last few years. I think it's time we see the numbers...we should have the exact numbers of students who have already moved out before the decision on the refund was made. What are the estimated move outs? How many people do not have a place to go? I assume these are primarily international students...What are the prices we are charging for room and board? Also, what is their reserve balance?

Thanks,  
Michael

On Mar 25, 2020, at 8:26 AM, Brian Steeves <stee0168@[REDACTED]> wrote:

Hi Michael:

I just mean that there's no clear cut policy language that applies to the HRL refund decision.

Joan called me late afternoon on Monday, shortly before the refund email was going out to students. She told me it would be a set dollar amount (not prorated), that a communication to students was needed that evening, and that [REDACTED]. We discussed the possibility of Board approval (special meeting or urgent approval), but she felt strongly that there was not sufficient time for those steps absent clear policy language requiring it.

Brian

On Tue, Mar 24, 2020 at 8:08 PM michael hsu <[REDACTED]> wrote:  
What is the "room for interpretation"? The memo says Joan talked to you. What was that conversation about?

Sent from my iPhone

On Mar 24, 2020, at 8:00 PM, Brian Steeves <stee0168@[REDACTED]> wrote:

I wouldn't go that far. There's certainly some room for interpretation.

Ideally, the Board should be consulted and/or grant approval (urgent or otherwise) on all major decisions like this. That's what we're working to ensure going forward.

Brian

On Tue, Mar 24, 2020 at 7:23 PM michael hsu <[REDACTED]> wrote:

So are you agreeing with me that this decision is not compliant with BOR policies?

Sent from my iPhone

On Mar 24, 2020, at 7:15 PM, Brian Steeves <stee0168@[REDACTED]> wrote:

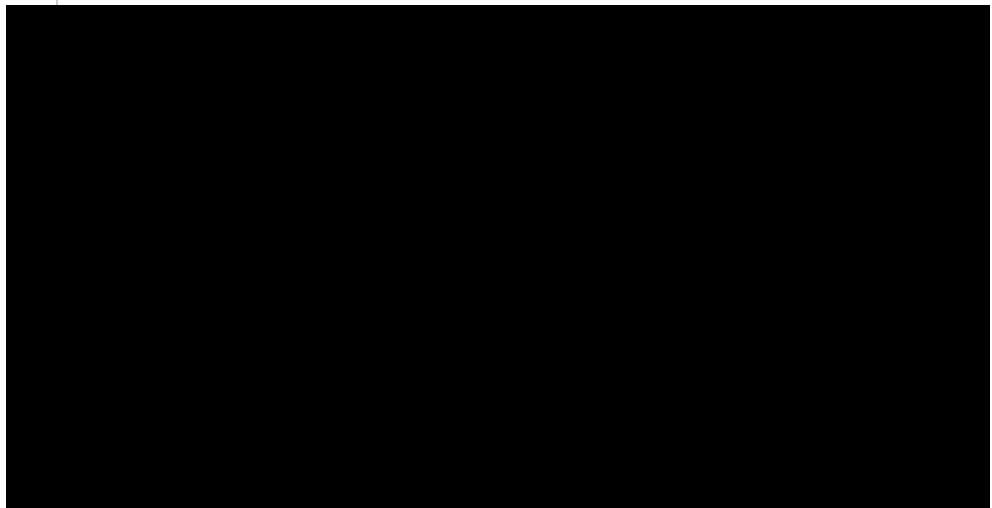
Urgent approval was not sought, but Ken, Steve, and I have been talking today about how to get the Board back into the decision process now that the some of the urgency has waned. More to come on that front.

Brian

On Tue, Mar 24, 2020 at 7:01 PM michael hsu <[REDACTED]> wrote:

Thanks, Brian. The memo doesn't state whether an emergency approval was used. In fact, I think it was not used...This is a multi-million dollar decision that should have included board input.

Thx,  
MH





On Tue, Mar 24, 2020 at 6:02 PM michael hsu [REDACTED] > wrote:

Hi all,

I'm hearing complaints about the \$1,200 refund which was offered yesterday. Can we please see the details on how this was calculated? Depending on the meal plan, the amount is about 50% of what my back of the envelope shows based on students living in about 50% of the the semester.

Thanks,  
Michael

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**Brian R. Steeves**  
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University of Minnesota  
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