

PRIVATE

Comments: B617I (B-General Aviation Operations 617-Conformance I-Information)

11/08/2016. Hotline S20161104003 dated 11/04/2016 assigned 11/08/2016. Concern is regarding UAS operations in a neighborhood 3.8 miles from ANE. See PTRS GL15201701235 for complaint. 11/15/2016. Contacted concerned person that submitted the Hotline. Provided information regarding FAA Regulations for UAS operations. Discussed concern with the concern person. Sent e-mail to concerned person with information regarding UAS Regulations for Model Aircraft and for the concerned person to respond with contact information for the alleged operator of concern. If contact information is able to be obtained, the alleged operator will be contacted to make him aware of the FAA Regulations regarding UAS operations so that he is able to operate within those Regulations. 12/05/2016. No further response has been received from the submitter of the concern. From the information provided there does not appear to be any violation of Federal Aviation Regulations. The complaint closed with no further action. See PTRS GL15201701236 for the complaint. Drafted response Memo to the Hotline Brief and forwarded to management for review, signature and forwarding.

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| 254 | GL15201701868 | | GL15APT | C | C | 1509 | 107 | 12/08/2016 | |
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Comments: B109I (B-General Aviation Operations 109-Personnel I-Information)

Issued UAS Temp certificate after presenting with UAS training certificate and FR based on Type Rating practical test.

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| 255 | GL15201701896 | | GL15DRN | C | C | 3045 | 107 | 12/08/2016 | MSP |
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Comments: G911I (G-General Aviation Airworthiness 911-Management I-Information)

12/08/2016. Participated in weekly AFS-84 UAS Teleconference.

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| 256 | GL15201701679 | UAS- NONCERT- PRIVATE | GL15DRN | C | C | 3740 | 107 | 12/09/2016 | |
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Comments: B617I (B-General Aviation Operations 617-Conformance I-Information)

12/01/2016. E-mail concern was forwarded regarding internet postings of videos that show UAS operations that allegedly have been conducted by [REDACTED]. Reviewed videos. The videos appear to show UAS operations that may be contrary to FAR's. E-mail contact information found for [REDACTED]. Educational Letter in accordance with 8900.1, Volume 16, Chapter 5, Section 3 sent via e-mail attachment to [REDACTED]. 12/09/2016. Attempted to contact [REDACTED] at his direct phone number, [REDACTED] on 12/06/2016 as follow up to the e-mail. A message was left for him to contact the MSP FSDO to verify receipt of the e-mail. No response had been received as of 12/09/2016. Contacted the main phone number of [REDACTED] employer [REDACTED] [REDACTED] was not in the office but they did transfer the call to his cell phone. [REDACTED] answered and asked if he had received the e-mail with the educational letter. [REDACTED] stated that he had received it. It was requested that he review the letter and contact MSP FSDO if he had any questions. Complaint closed with corrective action of supplying the alleged operator with a UAS Educational Letter.

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| 257 | GL15201701910 | UAS-NC-PRIV | GL15DRN | C | C | 3740 | 107 | 12/09/2016 | |
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Comments: B617I (B-General Aviation Operations 617-Conformance I-Information)

12/09/2016. Hotline S20161207020 was assigned on 12/09/2016. Hotline had been submitted to MSP FSDO as informational only and no response due unless review of information warrants an investigation. Reviewed information provided in the Hotline. From the information provided, violation of any Federal Aviation Regulations was unable to be substantiated. No further investigation is warranted. UAS Educational Letter sent to address of record for [REDACTED] as a follow up. Complaint closed with no further action. 12/14/2016. A phone call was received from a person that identified himself as [REDACTED] on 12/14/2016. [REDACTED] stated that he had received the letter that was sent from our office and was questioning what the letter was about. It was explained to [REDACTED] that the letter was a follow up to a complaint that was received by the MSP FSDO that he may have been operating his UAS contrary to Federal Aviation Regulations. [REDACTED] was informed that the letter was meant to provide him information so that he was aware of the regulations. [REDACTED] appeared to be a bit confused on the regulations and stated that he had registered his UAS and thought that was all that was needed. [REDACTED] stated that he had applied to operate commercially back in June of this year and had not heard anything back. [REDACTED] was asked if that application was for a 333 exemption and he stated that it was. I explained to him that he may no longer need the 333 exemption and may be able to operate commercially under Part 107. He did not appear to be aware of Part 107. I informed him of the UAS section of the faa public website as noted in the letter and requested that he review the information in the letter and on the website including the Advisory Circular. He stated he would. I then informed him that he would need a UAS Operating Certificate as well as the registration and briefly explained what was required to obtain one. [REDACTED] was going to review the information and contact the FSDO if he had any further questions.

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| 258 | GL15201702012 | REXA | CL-600-2B19 | GL15JMC | C | C | 1725 | 121 | 12/14/2016N800AY | MSP |
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Comments: A799I (A-Air Carrier Operations 799-Operations I-Information)

On 12/7/16 at 1345 CST Endeavor Air Flight [REDACTED], a CRJ-200, reported sighting a black UAS (Unmanned Aircraft System) to ATC (MSP TRACON). The sighting was at an altitude of 12,000 feet on departure from MSP enroute to FNT. It was necessary for the crew to delay executing a turn in order to avoid a possible conflict with the UAS. After the crew delayed its