

Comments: B617I (B-General Aviation Operations 617-Conformance I-Information)

05/10/2016. Received phone concern from MN DNR regarding photos that were posted on the internet of a fire near Embarrass, MN which they had been responding to by air. The photos appear to have been taken by a UAS. MN DNR provided contact information for [REDACTED], from the Facebook site these were posted to. [REDACTED] was contacted by phone to discuss this matter. According to [REDACTED], he does not own or operate a drone and the photos were provided to him by someone else. [REDACTED] was unwilling to provide the name or contact information of the person that provided the photos. An educational letter IAW FAA Notice 8900.313 was forwarded to [REDACTED] via e-mail attachment and it was requested that it be provided to the [REDACTED], which [REDACTED] stated he would do. Complaint closed with corrective action on providing educational letter to alleged operator. MN DNR was also provided LEO Guidance via e-mail with information on what to do if they should encounter a UAS operator.

185 GL15201606409 2016GL150016 GL15DRN C C 3740 107 05/11/2016

Comments: B199I (B-General Aviation Operations 199-Personnel I-Information)

04/21/2016. Signed delivery receipt received by MSP FSDO on 04/21/2016. Signature is unreadable and printed name and delivery date are not on receipt. Tracking from USPS website shows delivery date of 04/18/2016.

B617I (B-General Aviation Operations 617-Conformance I-Information)

Received complaint via e-mail on 03/30/2016 regarding alleged commercial UAS operations. 04/12/2016. LOI mailed to [REDACTED], attention [REDACTED], CEO. LOI was mailed certified-return receipt and another copy by regular mail. 04/25/2016. Response to LOI dated 04/22/2016, received by MSP FSDO on 04/25/2016. LOI response letter requested additional information. 04/26/2016. Response letter with additional information drafted and forwarded to management for review. Letter was sent via Certified Mail on 04/27/2016. 05/02/2016. Signed delivery receipt for follow up letter received by MSP FSDO with delivery date of 04/29/2016.

B617U (B-General Aviation Operations 617-Conformance U-Unacceptable)

05/09/2016. Additional letter dated 05/05/2016 received by MSP FSDO on 05/09/2016. Information received supports the opening of an EIR. Complaint closed with the action of the opening of EIR #2016GL150016 See PTRS GL15201607844 for EIR.

186 GL15201607923 2016GL150017 GL15DRN C C 3740 107 05/12/2016

Comments: B617P (B-General Aviation Operations 617-Conformance P-Potential Problem)

05/10/2016. Hotline complaint S20160407004, dated 04/07/2016, assigned on 05/10/2016. See PTRS GL15201607992 for Hotline. Concern is regarding alleged UAS operations for commercial purposes without a 333 exemption. [REDACTED], contact person for alleged operator had been previously provided with an UAS educational letter IAW FAA Notice 8900.313 on 09/11/2015. [REDACTED] was contacted by phone on 05/11/2016 and informed of the concern. [REDACTED] stated that [REDACTED] had submitted a 333 exemption request quite some time ago, but has not received anything on it yet. [REDACTED] stated that [REDACTED] does not receive compensation for any of their UAS work. [REDACTED] was informed that anything in the furtherance of business could be considered commercial operations even though there is no direct compensation. Due to an educational letter had been previously provided to [REDACTED] and they appear to be operating commercially without the proper authorizations, EIR 2016GL150017 has been opened on this. [REDACTED] was informed that he would be receiving an LOI for which he would have a chance to respond. See PTRS GL15201607978 for EIR.

187 GL15201606408 2016GL150018 GL15DRN C C 3740 107 05/16/2016

Comments: B617I (B-General Aviation Operations 617-Conformance I-Information)

Received complaint via e-mail on 03/30/2016 regarding alleged commercial UAS operations. 04/12/2016. LOI mailed to [REDACTED], attention [REDACTED], Agent. LOI was mailed certified-return receipt and another copy by regular mail. Phone message was left on 04/22/2016 at 18:08 from [REDACTED] stating that he had received the letter from the MSP FSDO and has mailed a response letter. [REDACTED] stated this was a courtesy call to let the FSDO know he has sent a response and did not need a return phone call. 05/02/2016. Response letter dated 04/20/2016 received from [REDACTED] 05/06/2016. Received signed delivery receipt for LOI with delivery date of 05/03/2016.

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05/13/2016. Reviewed all information received. EIR #2016GL150018 is being opened as the result of information obtained in the complaint investigation. See PTRS GL15201608048 for EIR. Complaint closed with opening of EIR.

188 GL15201608085 GL15DRN C C 3720 107 05/16/2016 STP

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DRA Notification of a UAS reported 100 feet above a UH60 (military aircraft) on 05/12/2016 at 20:30 CDT. No evasive action was reported. 05/16/2016. STP tower was contacted by phone to inquire if local authorities had been contacted regarding the reported UAS sighting. Tower personnel stated that local authorities had not been contacted. 05/16/2016. Identity of operator was unable to be determined from the information available. This occurrence is closed with no action due to unable to determine the UAS operator.