

Discovery, Data (CI-StPaul)

From: Aram, Ashley (CI-StPaul)
Sent: Tuesday, August 19, 2014 10:50 AM
To: Tennessen, Tonya (CI-StPaul)
Subject: draft responses
Attachments: Constituent Comments to the Mayor on Helicopter Exercise.docx

Here are my recommendations for responses to emails, phone calls and Twitter regarding the training exercise last night. See attached compilation of constituent comments. Jake is getting Bruno, Flynn, Howie, Kristin and myself in a room to discuss – we will give you a call.

Thanks,

Ashley

Email/Phone Call responses:

Response 1:

We understand your concern regarding last night's helicopter sightings. The Mayor's office was aware of these ongoing training exercises led by the Department of Defense. Saint Paul and Minneapolis Police, along with the Department of Defense, were in charge of communicating with residents regarding these ongoing trainings. While the public was not at risk, the Department of Defense has issued a statement with more information and an apology to Saint Paul residents for causing any unnecessary alarm.

Response 2:

We understand your concern regarding last night's helicopter sightings. The Mayor's office was aware of these ongoing training exercises led by the Department of Defense. Saint Paul and Minneapolis Police, along with the Department of Defense, were in charge of communicating with residents regarding these ongoing trainings, which were not carried out in exchange for any military equipment. While the public was not at risk, the Department of Defense has issued a statement with more information and an apology to Saint Paul residents for causing any unnecessary alarm.

Twitter:

I recommend we put out one tweet from the Mayor's handle that says the following:

"Last night's helicopter sightings were part of a training exercise by the DOD, who have issued an apology for causing alarm and giving little notice to Saint Paul and its residents. [LINK TO STATEMENT HERE](#)"

Not sure if we can say the last part there – you might have a better idea of whether or not we were properly informed. Also, this is weighted on whether or not they issue an apology. If they don't, I recommend the following:

"Last night's helicopter sightings were part of a training exercise by the DOD. The SPPD have issued a statement with more detail. [LINK HERE](#)"

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