

Item A2: Secure Flight Program - Master File – Replay Log.

These records contain metadata about messages sent to and from Secure Flight. The content of the incoming and outgoing messages are covered by Items A4, A5, and A6 below. Essentially, the messages contain requests from aircraft operators for information about whether individuals are cleared to board aircraft (which include identification information on passengers) and responses from Secure Flight. The metadata includes, for example, dates messages are sent, dates messages are received, and addresses of recipients. TSA reviews these records to measure system performance, e.g. whether or not a response went out, response times to requests, and whether the system is accurately prioritizing the timeliness of response times to different requests. The records TSA creates and analyzes to measure system performance are covered by Item B below. These replay logs also support the retransmission of data in the event of a system outage or rebuild.

Proposed Disposition: Temporary

Appropriateness of Proposed Disposition: Appropriate

Appraisal Justification:

*Has little or no research value.

Adequacy of Proposed Retention Period: Adequate from the standpoint of legal rights and accountability. The proposed seven-day retention period accounts for: the three days prior to flight that Secure Flight will receive traveler information, three days for completion of travel (including international travel), and one day for any administrative delay.

Media Neutrality: Requested and Approved.

Item A3: Secure Flight Program - Master File – Recorded Communication.

Secure Flight does not create these records for all airline passengers. These records are created only after Secure Flight identifies a traveler as a match with a profile on the Watch Lists and identifies the individual as someone who cannot obtain a boarding pass. These are recordings of telephone communications between an airline representative and a Secure Flight analyst where the airline representative is trying to verify the identify of the individual and resolve whether Secure Flight is using accurate information or has matched the individual against a profile of another person in error. The individual has arrived at the airport, is present with the airline representative, and has provided the representative with additional identification. The purpose of the communication is to help clear the passenger against the Watch Lists for purposes of boarding.

Proposed Disposition: Temporary

Appropriateness of Proposed Disposition: Appropriate

Appraisal Justification:

*Has little or no research value.

Adequacy of Proposed Retention Period: Adequate from the standpoint of legal rights and accountability. The TSA creates and maintains these recordings for oversight, audit and training. The proposed 180-day retention period provides the agency's service center management with the necessary time to use the recordings to evaluate employee performance and conduct quality assurance activities. The TSA believes it is highly unlikely law enforcement would find these recordings useful in the event an individual did accurately match a Watch List, however, the proposed retention period is long enough to allow law enforcement sufficient time to subpoena these records if the need arises.

Media Neutrality: Requested and Approved.