

From: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
To: [Garner, Angela D. \(CMS/CMCS\)](#); [Jensen, Richard \(CMS/CMCS\)](#)
Subject: FW: joint CMS - Minnesota - stakeholders call
Date: Thursday, September 29, 2011 5:17:15 PM

Hi Richard

Here is the update from Gretchen re: the follow-up with Marty's office. Once I hear back from her or Jan I will let you know. I don't think there is any need to follow-up further with the State (at least until after David speaks with Vikki).

Re: Barb Jacobs' email, should I send her a quick note letting her know that we would like to schedule another conference call, and that we are attempting to coordinate with the State to get someone from PMAP+ to join us?

Jen

From: Ulbee, Gretchen (DHS) [REDACTED]
Sent: Thursday, September 29, 2011 4:41 PM
To: Sheer, Jennifer L. (CMS/CMCS)
Subject: joint CMS - Minnesota - stakeholders call

Jen – I got your message asking for an update re scheduling the call to respond to the PMAP+ waiver commenters.

David Godfrey wants to touch base with Vikki Wachino on this issue. They are supposed to talk to one another later today, so I will get back to you soon. I am out of office next week, so it may be Jan Kooistra that gets back to you on this issue.

Thanks,
Gretchen

Gretchen Ulbee
Federal Relations
Minnesota Department of Human Services ◦ 540 Cedar Street ◦ St. Paul, MN 55155
mailing address: P.O. Box 64983 ◦ St. Paul, MN 55164-0983
email: [REDACTED]
phone: [REDACTED] fax: [REDACTED]

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From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
Subject: FW: MN Marty Letter Background
Date: Thursday, February 09, 2012 2:40:55 PM

Can you stop by.

From: Jensen, Richard (CMS/CMCS)
Sent: Thursday, February 09, 2012 2:34 PM
To: Sheer, Jennifer L. (CMS/CMCS); Garner, Angela D. (CMS/CMCS)
Subject: RE: MN Marty Letter Background

Angela,

Can you check the write up below. I had not sent it ahead yet.

Richard

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Monday, January 30, 2012 4:54 PM
To: Jensen, Richard (CMS/CMCS); Garner, Angela D. (CMS/CMCS)
Subject: MN Marty Letter Background

Hi Richard.

Per your earlier request, below is background information on the Marty letter. I was unable to complete this prior to Angela's departure, so the language below has not been reviewed by her. If you would like me to have her review it in the morning and then send you another email with the revised language, please let me know (I'm not sure how tight a timeline you are on to provide a response to Cindy). If you have any questions, please let me know; I'll be here for another 15 minutes or so.

Thanks.

Jen

During the renewal negotiations for MN's PMAP+ 1115 Demonstration last spring and summer, CMS received letters from several stakeholders (including Senator Marty's May 18, 2011 letter) that expressed concerns with the management of Medicaid funds by PMAP+ MCOs. These letters also expressed concern regarding quality and access. DSDW checked on these subjects with our Managed Care experts and FMG; internally, we are not aware of any complaints/concerns about access or quality, and in general MN's MCOs are well regarded. In response to these letters, CMS held a call with the stakeholders on June 17, 2011. In light of the concerns expressed by the stakeholders and the Governor's executive order regarding managed care transparency, DSDW added STC language addressing the managed care bidding and contracting process into the requirements for the annual report (STC 43(a)).

Following the approval of the Demonstration renewal on June 30th, Senator Marty's office reached out via email (July 18th, 2011) to request another conference call to discuss the renewal

process and the STCs. Responding to this request, DSDW arranged a second conference call for August 2nd. While Senator Marty was unable to participate in this second call, Barbara Jacobs from his staff was in attendance. The stakeholders had four areas of concern: (1) the need for a truly independent third party audit of MN's 1115; (2) what happened during renewal negotiations between CMS and MN; (3) were any STC changes due to the stakeholders' concerns; and (4) what is the significance of requiring the HMOs to file financial statements with CMS? CMS agreed to try to facilitate a call between the State Medicaid agency and the stakeholders.

On August 24th DSDW received a follow-up letter via email (dated 8/9/2011) from the stakeholders following up on their four questions from the Aug. 2nd conference call. On September 6th DSDW received via email a letter from Senator Marty following up on the August 2nd conference call. In this letter, Senator Marty continues to express concern regarding the mismanagement of the PMAP program. During later September/early October, DSDW worked with the State to try to arrange another conference call, one that would include the SMD (David Godfrey) or one of his representatives. David requested to speak with Vikki on the subject; following that conversation we learned that he did not want to participate in a conference call and asked that we stop meeting with this group. Barb Jacobs reached out in November 3rd via phone to inquire about the status of a response to Sen. Marty's 9/6 letter and the stakeholders 8/9 letter; no response was generated, pending further consideration of how best to address the situation given the State's rejection of a joint call and that DSDW has already discussed the stakeholders areas of concern during the August 2nd call.

From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
Subject: Marty letter
Date: Monday, February 13, 2012 12:25:23 PM

Can you forward me the most recent letter from Marty for Vikki's review for tomorrow.

From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
Subject: MN Paper
Date: Thursday, February 09, 2012 3:10:26 PM

Should also submit the most recent letter. This all goes in the Monday packet to Vikki.

From: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
To: [Jensen, Richard \(CMS/CMCS\)](#)
Cc: [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: MN PMAP+ Stakeholders
Date: Tuesday, October 04, 2011 4:49:00 PM

Hi Richard

Two questions for you:

- 1) The next time you talk to Vikki, can you find out if she spoke with David Godfrey last week about Sen. Marty's letter and the stakeholder letter? Gretchen from MN indicated that he was going to talk with Vikki about a reply to the stakeholders.

- 2) Should I send a reply to Barb Jacobs (from Sen. Marty's office)? She emailed us on 9/29 asking "when we should be expecting a response to the two letters [Sen. Marty] sent to CMS at the beginning of the month"; can I reply and let her know we are trying to coordinate a conference call in response to the two letters, and that we will follow-up once we have some possible times?

That's it for MN questions for you for now. Thanks!

Jen

From: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
To: [Jensen, Richard \(CMS/CMCS\)](#)
Cc: [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: MN Stakeholders?
Date: Tuesday, November 15, 2011 4:21:00 PM

I know pre-brief ran long, but did you ever get a chance (at some point in the day) to ask Vikki about the MN Stakeholders response? Would it help if I drafted a brief email on the subject that you could send to Vikki?

Jen

From: [Toback, Keri \(CMS/CMCHO\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
Subject: RE: Approval Package for PMPAP+ Adults without Children Coverage Expansion
Date: Tuesday, August 02, 2011 2:10:54 PM

How did the call go?

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Tuesday, August 02, 2011 11:24 AM
To: Toback, Keri (CMS/CMCHO)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: FW: Approval Package for PMPAP+ Adults without Children Coverage Expansion

Just a quick heads up, the childless adults amendment was approved and the approval package was sent to the State yesterday. Let me know if you have any questions.

Jen

From: Schubel, Jessica (CMS/CMCS)
Sent: Monday, August 01, 2011 10:34 AM
To: Ulbee, Gretchen (DHS)
Cc: Godfrey, David W (DHS); Wachino, Victoria A. (CMS/CMCS); Ryan, Jennifer (CMS/CMCS); Moore, Tonya A. (CMS/CMCS); Corbin, Angela T. (CMS/CMCS); Hinckley, Julia (CMS/CMCS); Jensen, Richard (CMS/CMCS); Garner, Angela D. (CMS/CMCS); Sheer, Jennifer L. (CMS/CMCS); R5MNMD (CMS contact)
Subject: Approval Package for PMPAP+ Adults without Children Coverage Expansion

Gretchen,

Please find the attached approval package for the PMAP+ Adults without Children coverage expansion. The attached documents include the approval letter, revised STCs and revised expenditure authorities. Just as a reminder, Jen Sheer is now Minnesota's project officer so if you have any additional questions or concerns, please let her know. It was a pleasure working with you all!

Thanks,
Jessica

Jessica L. Schubel, MPH

Project Officer

Division of State Demonstrations, and Waivers

Center for Medicaid, CHIP and Survey & Certification, CMS

+ Mail Stop S2-01-16, 7500 Security Blvd., Baltimore MD 21244-1850 | ☎ 410-786-3032 | 📠 410-786-5882 |



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From: [Toback, Keri \(CMS/CMCHO\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
Subject: RE: Approval Package for PMPAP+ Adults without Children Coverage Expansion
Date: Tuesday, August 02, 2011 2:23:34 PM

Sounds good. Anything come up about the new legislations and the capacity concerns we are hearing about duals?

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Tuesday, August 02, 2011 1:22 PM
To: Toback, Keri (CMS/CMCHO)
Subject: RE: Approval Package for PMPAP+ Adults without Children Coverage Expansion

Interesting. There are still concerns about auditing and provider network adequacy.

My gut feeling is there will be another call on the subject. Let me know if you want me to call you and brief you on the meeting.

Also, keep an eye out in a few minutes for an email from me regarding monitoring meetings; now that we have the latest STCs I want to set up the regular check ins.

Jen

From: Toback, Keri (CMS/CMCHO)
Sent: Tuesday, August 02, 2011 2:11 PM
To: Sheer, Jennifer L. (CMS/CMCS)
Subject: RE: Approval Package for PMPAP+ Adults without Children Coverage Expansion

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Sent: Tuesday, August 02, 2011 11:24 AM
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Cc: Garner, Angela D. (CMS/CMCS)
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Thanks,
Jessica

Jessica L. Schubel, MPH

Project Officer

Division of State Demonstrations, and Waivers

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From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#); [Garner, Angela D. \(CMS/CMCS\)](#)
Cc: [Gaiser, Joseph M. \(CMS/CMCS\)](#)
Subject: RE: Correspondence from Minnesota
Date: Monday, January 30, 2012 8:45:27 AM

Yes, lets regroup on this for a few minutes.

-----Original Message-----

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Monday, January 30, 2012 8:11 AM
To: Jensen, Richard (CMS/CMCS); Garner, Angela D. (CMS/CMCS)
Cc: Gaiser, Joseph M. (CMS/CMCS)
Subject: RE: Correspondence from Minnesota

Let me know if you would like me to stop by to discuss the history of this contact.

-----Original Message-----

From: Jensen, Richard (CMS/CMCS)
Sent: Monday, January 30, 2012 7:11 AM
To: Garner, Angela D. (CMS/CMCS); Sheer, Jennifer L. (CMS/CMCS)
Cc: Gaiser, Joseph M. (CMS/CMCS)
Subject: FW: Correspondence from Minnesota

FYI.

>-----Original Message-----

>**From:** Mann, Cynthia (CMS/CMCS)
>**Sent:** Sunday, January 29, 2012 9:07 AM
>**To:** Payne, Candice J. (CMS/CMCS); Wachino, Victoria A. (CMS/CMCS);
>Jensen, Richard (CMS/CMCS); Thompson, Penny R. (CMS/CMCS); Pratt,
>Theresa A. (CMS/CMCS)
>**Cc:** Glassberg, Hope (CMS/CMCS)
>**Subject:** FW: Correspondence from Minnesota

>
>

>See attached letter. I don't recall ever having seen an incoming on
>this. Candice and Terry, can you check what happened to the incomings
>from last year. [REDACTED] (b)(5)

[REDACTED] (b)(5)

>Thanks.

>
>

>Cindy Mann
>Deputy Administrator, CMS
>Director, Center for Medicaid and CHIP Services

>

>**From:** Barbara Jacobs [REDACTED]
>**Sent:** Friday, January 27, 2012 7:00 PM
>**To:** Mann, Cynthia (CMS/CMCS)
>**Cc:** Garner, Angela D. (CMS/CMCS); Sheer, Jennifer L. (CMS/CMCS);
>Schubel, Jessica (CMS/CMCS); Toback, Keri (CMS/CMCHO); Jensen, Richard
>(CMS/CMCS); Sen. John Marty
>**Subject:** Correspondence from Minnesota
>

>Dear Ms. Mann:

>

>Please find attached correspondence from Senator John Marty. Please let
>me know if you have any questions.

>

>Sincerely,

>

>Barb

>

>

>Barb Jacobs

>Legislative Assistant, Senator John Marty

>119 State Office Building

>

>651-296-5645

>

><mailto:>
><http://www.senate.mn/senatormarty>

From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#); [Schubel, Jessica \(CMS/CMCS\)](#)
Cc: [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: RE: Fwd: Call to Discuss MN Managed Care
Date: Monday, July 18, 2011 5:30:14 PM

Lets discuss.

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Monday, July 18, 2011 3:02 PM
To: Schubel, Jessica (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS); Jensen, Richard (CMS/CMCS)
Subject: RE: Fwd: Call to Discuss MN Managed Care

Should I contact Barb to arrange a conference call?

From: Schubel, Jessica (CMS/CMCS)
Sent: Monday, July 18, 2011 2:52 PM
To: Sheer, Jennifer L. (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS); Jensen, Richard (CMS/CMCS)
Subject: FW: Fwd: Call to Discuss MN Managed Care

FYI

From: Barbara Jacobs [mailto:████████████████████]
Sent: Monday, July 18, 2011 2:50 PM
To: Garner, Angela D. (CMS/CMCS); Schubel, Jessica (CMS/CMCS); Toback, Keri (CMS/CMCHO); Jensen, Richard (CMS/CMCS); Sen.John Marty
Subject: Re: Fwd: Call to Discuss MN Managed Care

Dear Richard, Jessica, Angela and Keri:

Thank you for participating in the conference call on June 17 regarding Minnesota's managed care Medicaid program. Your ear and time were greatly appreciated.

Now that the waiver has been renewed, it would be very helpful to have a follow up conference call with you to discuss the various aspects of the waiver renewal, particularly the special terms and conditions. Are you available next Tuesday (July 19) or next Wednesday (July 20) for a conference call?

Thank you, again, for your availability and assistance with our questions about Minnesota's PMAP.

Sincerely,

Barb

----- Forwarded Message -----

From: "Jessica Schubel (CMS/CMCS)" <████████████████████>
To: "Richard Jensen (CMS/CMCS)" <████████████████████> "Angela D. Garner (CMS/CMCS)" <████████████████████> "Keri Toback (CMS/CMCHO)" <████████████████████> "Michelle Barrette" <████████████████████> "Carrie Mortrud" <████████████████████> "sen john marty" <████████████████████> (b)(6)@comcast.net
Sent: Wednesday, June 15, 2011 9:31:19 AM
Subject: Call to Discuss MN Managed Care

When: Friday, June 17, 2011 12:00 PM-1:00 PM (GMT-05:00) Eastern Time (US & Canada).

Where: Conf Call

Note: The GMT offset above does not reflect daylight saving time adjustments.

~~*~*~*~*~*~*~*~*

Good morning,

The purpose of this call is to provide the Minnesota provider community and interested stakeholders the opportunity to discuss their concerns regarding the State's managed care program. The list of attendees include:

CMS

- Richard Jensen
- Angela Garner
- Jessica Schubel
- Keri Toback

Stakeholders

- Carrie Mortrud - MN Nurses Association
- Michelle Barrette - MN Podiatric Association
- Dick Diercks - MN Dental Association
- State Senator John Marty
- David Feinwachs

Jessica Schubel has invited you to: Call to Discuss MN Managed Care.

This conference is scheduled to begin on Jun 17, 2011, 12:00 PM (Eastern Standard Time).
This conference is scheduled to last for 1 hrs .

To access this conference, please dial:

- External participants 877-267-1577
- Internal participants 6-3100

Meeting ID: 8750
Meeting password:

Please do not disclose this information to any unauthorized parties, as the privacy of your conference may be compromised.

We hope you enjoy your conference experience.

Barb Jacobs
Legislative Assistant, Senator John Marty
119 State Office Building



www.senate.mn/senatormarty

From: [Garner, Angela D. \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#); [Jensen, Richard \(CMS/CMCS\)](#)
Subject: RE: Minnesota letters
Date: Monday, September 12, 2011 10:53:40 AM

Who coordinated the first call? Was it a State representative? I can't remember. We may have to do separate calls, but my preference is to have one call.

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Monday, September 12, 2011 10:48 AM
To: Jensen, Richard (CMS/CMCS); Garner, Angela D. (CMS/CMCS)
Subject: Minnesota letters

I just spoke with Gretchen. She is going to discuss the letters with her leadership and they will determine who should participate in the call on their end (I expressed that we'd like David to participate if possible, and let her know that on e our end it would be the three of us). She'll get back in touch with me once they have that straightened out on their end.

Angela, do you think this would best be handled as a single call, or as two separate calls?

From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#); [Garner, Angela D. \(CMS/CMCS\)](#)
Cc: [Schubel, Jessica \(CMS/CMCS\)](#)
Subject: RE: Minnesota's private HMOs in publicly funded hc programs
Date: Tuesday, June 14, 2011 7:13:40 AM

Jessica is trying to set up a joint meeting of the 4 groups that have contacted us.

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Monday, June 13, 2011 5:54 PM
To: Jensen, Richard (CMS/CMCS); Garner, Angela D. (CMS/CMCS)
Cc: Schubel, Jessica (CMS/CMCS)
Subject: RE: Minnesota's private HMOs in publicly funded hc programs

Since I'm still getting my sea legs back after a week in contract land, has anyone taken any steps to schedule this meeting?

From: Jensen, Richard (CMS/CMCS)
Sent: Wednesday, June 08, 2011 11:18 AM
To: Garner, Angela D. (CMS/CMCS); Sheer, Jennifer L. (CMS/CMCS)
Cc: Schubel, Jessica (CMS/CMCS)
Subject: FW: Minnesota's private HMOs in publicly funded hc programs

Can you follow up to set up a phone call and I will participate? Thanks.

From: Hinckley, Julia (CMS/CMCS)
Sent: Wednesday, June 08, 2011 11:08 AM
To: Schubel, Jessica (CMS/CMCS); Jensen, Richard (CMS/CMCS); Gaiser, Joseph M. (CMS/CMCS)
Cc: Wachino, Victoria A. (CMS/CMCS); Ryan, Jennifer (CMS/CMCS); Corbin, Angela T. (CMS/CMCS); Moore, Tonya A. (CMS/CMCS)
Subject: FW: Minnesota's private HMOs in publicly funded hc programs

Hi CAP folks,

Yesterday I had an unscheduled visit by two nurses from the Minnesota Nurses Association who were in DC doing Hill visits and stopped by to express their vehement opposition to the renewal of the PMAP 1115 and left the attached letter. I suggested that there may be an opportunity for them to express their concerns to the team working on the renewal request. See below for their contact information, would someone from DSDW be able to do a call with them?

Thanks

From: Eileen Weber [mailto:████████████████████]
Sent: Wednesday, June 08, 2011 9:34 AM
To: Hinckley, Julia (CMS/CMCS)
Cc: Kava Zabawa
Subject: Minnesota's private HMOs in publicly funded hc programs

Julia,

Kava and I deeply appreciate the time you took to come to the lobby and visit with us so spontaneously yesterday at the end of our long, steamy day hoofing it to meetings with our congressional delegation. We also appreciate your offer to continue the discussion via

conference call and your request for this follow-up email.

Please understand that the signatures on the letters we gave you were an equally spontaneous expression of a deep interest by representatives of our 20,000 member MN Nurses Association in the critical decisions Cindy Mann will make this month on Minnesota's 1115 waiver, particularly regarding extending PMAP (Prepaid Medical Assistance Program). We believe the PMAP demonstration project has failed.

The law (MN Statute 256B.69) permitting the Prepaid Medical Assistance Program (PMAP) demonstration project says it sought to "determine whether prepayment combined with better management of health care services is an effective mechanism to *ensure that all eligible individuals receive necessary health care in a coordinated fashion while containing costs*" (subd. 1, emphasis added). After 16 years, persistent, intolerable disparities in health care outcomes mar Minnesota's reputation as a health care leader. Fragmented care continues. There is no debate that costs are nowhere close to being contained. Meanwhile, the private HMOs who dominate our state's publicly funded programs have socked away \$2.5 billion in reserves. This is an intolerable abuse of taxpayer dollars intended for the care of our most vulnerable Minnesotans and the purpose of the tax exemption these corporations enjoy as nonprofit organizations. UCare's substantial, unrequested rebate (\$30 million) to the state as this issue was heating up at the legislature is the tip of the iceberg of savings our public health care programs could enjoy by removing the plans from their middleman role.

We look forward to continuing in a timely discussion with you and Cindy Mann on this critical decision affecting millions of Minnesota taxpayers, the best use of equally scarce matching federal tax dollars, and the health and well-being of our fellow Minnesotans.

Thank you!

Eileen Weber, RN, JD
First Vice-President
Minnesota Nurses Association (MNA)

c: (b)(6)

Charlotte Zabawa, RN
Commissioner
MNA Government Affairs Commission

From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#); [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: RE: Minute
Date: Monday, January 30, 2012 3:28:45 PM

Yes, if you could do it this afternoon. Thanks.

-----Original Message-----

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Monday, January 30, 2012 3:28 PM
To: Jensen, Richard (CMS/CMCS); Garner, Angela D. (CMS/CMCS)
Subject: RE: Minute

Just got off the phone with Gretchen from MN...they are aware of the letter and appreciate the heads up, but there may not be much from them on it in the short-term as David and his wife are expecting their second child any minute now.

Do you want me to pull together a summary for you to share with Cindy?

-----Original Message-----

From: Jensen, Richard (CMS/CMCS)
Sent: Monday, January 30, 2012 12:08 PM
To: Garner, Angela D. (CMS/CMCS); Sheer, Jennifer L. (CMS/CMCS)
Subject: Minute

Got two min with Vikkii. She had not focused on the email. Asked me to respond to Cindy with background.

From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#); [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: RE: MN Marty Letter Background
Date: Thursday, February 09, 2012 2:33:47 PM

Angela,
Can you check the write up below. I had not sent it ahead yet.
Richard

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To: Jensen, Richard (CMS/CMCS); Garner, Angela D. (CMS/CMCS)
Subject: MN Marty Letter Background

Hi Richard.

Per your earlier request, below is background information on the Marty letter. I was unable to complete this prior to Angela's departure, so the language below has not been reviewed by her. If you would like me to have her review it in the morning and then send you another email with the revised language, please let me know (I'm not sure how tight a timeline you are on to provide a response to Cindy). If you have any questions, please let me know; I'll be here for another 15 minutes or so.

Thanks.
Jen

During the renewal negotiations for MN's PMAP+ 1115 Demonstration last spring and summer, CMS received letters from several stakeholders (including Senator Marty's May 18, 2011 letter) that expressed concerns with the management of Medicaid funds by PMAP+ MCOs. These letters also expressed concern regarding quality and access. DSDW checked on these subjects with our Managed Care experts and FMG; internally, we are not aware of any complaints/concerns about access or quality, and in general MN's MCOs are well regarded. In response to these letters, CMS held a call with the stakeholders on June 17, 2011. In light of the concerns expressed by the stakeholders and the Governor's executive order regarding managed care transparency, DSDW added STC language addressing the managed care bidding and contracting process into the requirements for the annual report (STC 43(a)).

Following the approval of the Demonstration renewal on June 30th, Senator Marty's office reached out via email (July 18th, 2011) to request another conference call to discuss the renewal process and the STCs. Responding to this request, DSDW arranged a second conference call for August 2nd. While Senator Marty was unable to participate in this second call, Barbara Jacobs from his staff was in attendance. The stakeholders had four areas of concern: (1) the need for a truly independent third party audit of MN's 1115; (2) what happened during renewal negotiations between CMS and MN; (3) were any STC changes due to the stakeholders' concerns; and (4) what is the significance of requiring the HMOs to file financial statements with CMS? CMS agreed to try to

facilitate a call between the State Medicaid agency and the stakeholders.

On August 24th DSDW received a follow-up letter via email (dated 8/9/2011) from the stakeholders following up on their four questions from the Aug. 2nd conference call. On September 6th DSDW received via email a letter from Senator Marty following up on the August 2nd conference call. In this letter, Senator Marty continues to express concern regarding the mismanagement of the PMAP program. During later September/early October, DSDW worked with the State to try to arrange another conference call, one that would include the SMD (David Godfrey) or one of his representatives. David requested to speak with Vikki on the subject; following that conversation we learned that he did not want to participate in a conference call and asked that we stop meeting with this group. Barb Jacobs reached out in November 3rd via phone to inquire about the status of a response to Sen. Marty's 9/6 letter and the stakeholders 8/9 letter; no response was generated, pending further consideration of how best to address the situation given the State's rejection of a joint call and that DSDW has already discussed the stakeholders areas of concern during the August 2nd call.

From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Jensen, Richard \(CMS/CMCS\)](#); [Sheer, Jennifer L. \(CMS/CMCS\)](#); [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: RE: MN Marty Letter Background
Date: Thursday, February 09, 2012 3:03:13 PM

Forget this review. I already sent last week.

From: Jensen, Richard (CMS/CMCS)
Sent: Thursday, February 09, 2012 2:34 PM
To: Sheer, Jennifer L. (CMS/CMCS); Garner, Angela D. (CMS/CMCS)
Subject: RE: MN Marty Letter Background

Angela,
Can you check the write up below. I had not sent it ahead yet.
Richard

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Monday, January 30, 2012 4:54 PM
To: Jensen, Richard (CMS/CMCS); Garner, Angela D. (CMS/CMCS)
Subject: MN Marty Letter Background

Hi Richard.

Per your earlier request, below is background information on the Marty letter. I was unable to complete this prior to Angela's departure, so the language below has not been reviewed by her. If you would like me to have her review it in the morning and then send you another email with the revised language, please let me know (I'm not sure how tight a timeline you are on to provide a response to Cindy). If you have any questions, please let me know; I'll be here for another 15 minutes or so.

Thanks.
Jen

During the renewal negotiations for MN's PMAP+ 1115 Demonstration last spring and summer, CMS received letters from several stakeholders (including Senator Marty's May 18, 2011 letter) that expressed concerns with the management of Medicaid funds by PMAP+ MCOs. These letters also expressed concern regarding quality and access. DSDW checked on these subjects with our Managed Care experts and FMG; internally, we are not aware of any complaints/concerns about access or quality, and in general MN's MCOs are well regarded. In response to these letters, CMS held a call with the stakeholders on June 17, 2011. In light of the concerns expressed by the stakeholders and the Governor's executive order regarding managed care transparency, DSDW added STC language addressing the managed care bidding and contracting process into the requirements for the annual report (STC 43(a)).

Following the approval of the Demonstration renewal on June 30th, Senator Marty's office reached out via email (July 18th, 2011) to request another conference call to discuss the renewal process

and the STCs. Responding to this request, DSDW arranged a second conference call for August 2nd. While Senator Marty was unable to participate in this second call, Barbara Jacobs from his staff was in attendance. The stakeholders had four areas of concern: (1) the need for a truly independent third party audit of MN's 1115; (2) what happened during renewal negotiations between CMS and MN; (3) were any STC changes due to the stakeholders' concerns; and (4) what is the significance of requiring the HMOs to file financial statements with CMS? CMS agreed to try to facilitate a call between the State Medicaid agency and the stakeholders.

On August 24th DSDW received a follow-up letter via email (dated 8/9/2011) from the stakeholders following up on their four questions from the Aug. 2nd conference call. On September 6th DSDW received via email a letter from Senator Marty following up on the August 2nd conference call. In this letter, Senator Marty continues to express concern regarding the mismanagement of the PMAP program. During later September/early October, DSDW worked with the State to try to arrange another conference call, one that would include the SMD (David Godfrey) or one of his representatives. David requested to speak with Vikki on the subject; following that conversation we learned that he did not want to participate in a conference call and asked that we stop meeting with this group. Barb Jacobs reached out in November 3rd via phone to inquire about the status of a response to Sen. Marty's 9/6 letter and the stakeholders 8/9 letter; no response was generated, pending further consideration of how best to address the situation given the State's rejection of a joint call and that DSDW has already discussed the stakeholders areas of concern during the August 2nd call.

From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
Subject: RE: MN Marty letter?
Date: Tuesday, February 14, 2012 12:46:26 PM

Forward me the paper and I will forward to Tangela.

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Tuesday, February 14, 2012 12:45 PM
To: Jensen, Richard (CMS/CMCS)
Subject: MN Marty letter?

Did you want me to stop by to discuss with you before I sent paper to Tonya?

Thanks.
Jen

From: [Jensen, Richard \(CMS/CMCS\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
Subject: RE: MN Paper
Date: Thursday, February 09, 2012 3:13:37 PM

No

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Thursday, February 09, 2012 3:12 PM
To: Jensen, Richard (CMS/CMCS)
Subject: RE: MN Paper

I was thinking the same thing.

So:

- 1) Jan. 2012 Marty letter
- 2) History of the situation

Anything else?

From: Jensen, Richard (CMS/CMCS)
Sent: Thursday, February 09, 2012 3:10 PM
To: Sheer, Jennifer L. (CMS/CMCS)
Subject: MN Paper

Should also submit the most recent letter. This all goes in the Monday packet to Vikki.

From: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
To: [Jensen, Richard \(CMS/CMCS\)](#)
Cc: [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: RE: MN PMAP+ Stakeholders
Date: Thursday, October 06, 2011 5:10:00 PM

Ok. While we're waiting to organize a call with the State, how should I reply to Barb Jacobs? She emailed me about a week ago now.

From: Jensen, Richard (CMS/CMCS)
Sent: Thursday, October 06, 2011 9:29 AM
To: Sheer, Jennifer L. (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: RE: MN PMAP+ Stakeholders

Still gotta ask.

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Thursday, October 06, 2011 9:23 AM
To: Jensen, Richard (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: RE: MN PMAP+ Stakeholders

Just wanted to check in and see if you'd been able to talk to Vikki or had a recommendation on a response to Barb Jacobs.

Thanks.
Jen

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Tuesday, October 04, 2011 4:49 PM
To: Jensen, Richard (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: MN PMAP+ Stakeholders

Hi Richard

Two questions for you:

- 1) The next time you talk to Vikki, can you find out if she spoke with David Godfrey last week about Sen. Marty's letter and the stakeholder letter? Gretchen from MN indicated that he was going to talk with Vikki about a reply to the stakeholders.
- 2) Should I send a reply to Barb Jacobs (from Sen. Marty's office)? She emailed us on 9/29 asking "when we should be expecting a response to the two letters [Sen. Marty] sent to CMS at the beginning of the month"; can I reply and let her know we are trying to coordinate a conference call in response to the two letters, and that we will follow-up once we have some possible times?

That's it for MN questions for you for now. Thanks!

Jen

From: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
To: [Jensen, Richard \(CMS/CMCS\)](#)
Cc: [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: RE: MN PMAP+ Stakeholders
Date: Tuesday, October 11, 2011 8:18:00 AM

Thank you for following up on this. What do we need to do to get some time to talk with her about this issue?

From: Jensen, Richard (CMS/CMCS)
Sent: Friday, October 07, 2011 10:30 AM
To: Sheer, Jennifer L. (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: RE: MN PMAP+ Stakeholders

Spoke to Vikki. (b)(5)

(b)(5)

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Tuesday, October 04, 2011 4:49 PM
To: Jensen, Richard (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: MN PMAP+ Stakeholders

Hi Richard

Two questions for you:

- 1) The next time you talk to Vikki, can you find out if she spoke with David Godfrey last week about Sen. Marty's letter and the stakeholder letter? Gretchen from MN indicated that he was going to talk with Vikki about a reply to the stakeholders.

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That's it for MN questions for you for now. Thanks!

Jen

From: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
To: [Jensen, Richard \(CMS/CMCS\)](#)
Cc: [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: RE: MN PMAP+ Stakeholders
Date: Wednesday, October 12, 2011 2:02:00 PM

Hi Richard

How do I go about scheduling time with Vikki, so we can discuss the MN stakeholders? We have two letters: (1) from Sen. Marty and (2) from Stakeholders coordinated through Sen. Marty's office. Barb Jacobs (from Sen. Marty's office) asked us about the status of a response to these letters on Sept. 29th.

The reason we were going to meet with the stakeholders with MN on the phone was twofold: (1) we indicated in our August call that we would try to facilitate a conversation with the State and (2) to respond to the two September letters.

I'd like to try to move this along and resolve it; what do I need to do to set up a time for us to speak to Vikki on this subject?

Thanks.

Jen

From: Jensen, Richard (CMS/CMCS)
Sent: Friday, October 07, 2011 10:30 AM
To: Sheer, Jennifer L. (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: RE: MN PMAP+ Stakeholders

Spoke to Vikki.

(b)(5)

(b)(5)

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Tuesday, October 04, 2011 4:49 PM
To: Jensen, Richard (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: MN PMAP+ Stakeholders

Hi Richard

Two questions for you:

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- 2) Should I send a reply to Barb Jacobs (from Sen. Marty's office)? She emailed us on 9/29 asking "when we should be expecting a response to the two letters [Sen. Marty] sent to CMS at the beginning of the month"; can I reply and let her know we are trying to coordinate a conference call in response to the two letters, and that we will follow-up once we have some possible times?

That's it for MN questions for you for now. Thanks!

Jen

From: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
To: [Jensen, Richard \(CMS/CMCS\)](#)
Cc: [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: RE: MN PMAP+ Stakeholders
Date: Monday, October 24, 2011 8:51:00 AM

Hi Richard

I just wanted to follow-up and see if you'd reconnected with Vikki after sharing the situation with her. Please let me know what the next step should be, or if we're going to wait a bit longer.

Thanks.

Jen

From: Jensen, Richard (CMS/CMCS)
Sent: Wednesday, October 12, 2011 2:52 PM
To: Sheer, Jennifer L. (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: RE: MN PMAP+ Stakeholders

I will ask Sherry to get on her calendar.

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Wednesday, October 12, 2011 2:03 PM
To: Jensen, Richard (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: RE: MN PMAP+ Stakeholders

Hi Richard

How do I go about scheduling time with Vikki, so we can discuss the MN stakeholders? We have two letters: (1) from Sen. Marty and (2) from Stakeholders coordinated through Sen. Marty's office. Barb Jacobs (from Sen. Marty's office) asked us about the status of a response to these letters on Sept. 29th.

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From: Jensen, Richard (CMS/CMCS)
Sent: Friday, October 07, 2011 10:30 AM
To: Sheer, Jennifer L. (CMS/CMCS)

Cc: Garner, Angela D. (CMS/CMCS)
Subject: RE: MN PMAP+ Stakeholders

Spoke to Vikki.

(b)(5)

(b)(5)

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Tuesday, October 04, 2011 4:49 PM
To: Jensen, Richard (CMS/CMCS)
Cc: Garner, Angela D. (CMS/CMCS)
Subject: MN PMAP+ Stakeholders

Hi Richard

Two questions for you:

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That's it for MN questions for you for now. Thanks!

Jen

From: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
To: [Jensen, Richard \(CMS/CMCS\)](#)
Cc: [Garner, Angela D. \(CMS/CMCS\)](#)
Subject: RE: MN PMAP+ Stakeholders
Date: Thursday, October 06, 2011 9:23:00 AM

Just wanted to check in and see if you'd been able to talk to Vikki or had a recommendation on a response to Barb Jacobs.

Thanks.

Jen

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Tuesday, October 04, 2011 4:49 PM
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Cc: Garner, Angela D. (CMS/CMCS)
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That's it for MN questions for you for now. Thanks!

Jen

From: [Toback, Keri \(CMS/CMCHO\)](#)
To: [Sheer, Jennifer L. \(CMS/CMCS\)](#)
Subject: RE: Ongoing PMAP+ Stakeholder Concerns
Date: Wednesday, September 14, 2011 11:53:54 AM

Did you and Gretchen connect on this earlier in the week? How did it go?

From: Sheer, Jennifer L. (CMS/CMCS)
Sent: Monday, September 12, 2011 8:33 AM
To: Ulbee, Gretchen (DHS)
Cc: Toback, Keri (CMS/CMCHO); Garner, Angela D. (CMS/CMCS)
Subject: Ongoing PMAP+ Stakeholder Concerns

Hi Gretchen

As I'm sure you'll recall, during the PMAP+ renewal process CMS received a number of letters and emails from individuals and organizations expressing concern over the renewal of the PMAP+ demonstration. I wanted to share with you two recent letters we have received from members of the stakeholder community in Minnesota that express ongoing concerns about the PMAP+ demonstration.

Are you available for a brief call later today to discuss these letters with me? I'm available until 10am CT, from 11-2 CT, and then again from 3:30-4:30 CT. If you could let me know what time works best for you, I can call you at your office.

Thanks!
Jen