

DEPARTMENT OF POLICE

CITY OF SAINT PAUL

INTER-OFFICE COMMUNICATION



TO: Sgt. Pat Kane - Western District

FROM: Auto Theft Unit

SUBJECT: Permanent LPR Survey

DATE: April 15, 2010

On 3/10/2010, Western District was the recipient of a permanently mounted MPH-900 LPR Unit. The Unit was installed on Squad #1925 and has the following identifying information:

3/10/2010		Command	Camera 1	Camera 2
	Permanent			

As this was the first permanent mount MPH-900 LPR installed on a St. Paul squad, we are very interested in getting feedback and comments from the users before we decide to purchase additional units. The feedback we are seeking is regarding the hardware (trunk box and cameras), and not the software (an updated version of the software is due out soon). Please distribute the attached survey to each officer using, or has used, the LPR in squad #1925 and ask them to take some time to fill it out including any comments and suggestions they feel are necessary.

Please return all surveys by May 3, 2010.

Thank you!

MPH-900 Permanent Mount LPR Survey – Western District

1. Have you received LPR training from the Auto Theft Unit? Yes No
2. Have you used the transportable (mobile) MPH-900 LPR? Yes No
3. Have you used the permanently mounted MPH-900 LPR installed in Squad 1925? Yes No
4. How many times have you used the permanently mounted MPH-900 LPR installed in Squad 1925? _____ times
Total number of hours used? _____ hours
5. Have you had any *results* using the permanently mounted MPH-900 LPR installed in Squad 1925 [*results* include actionable activities such as recovered stolen vehicles, scofflaw tows, arrests, citations]? Yes No
6. If yes, were those results submitted to the Auto Theft Unit using an *LPR Activity Log* sheet? Yes No
7. Have you had any problems with the LPR hardware (command console trunk box or LPR cameras)? Yes No

If yes, please explain:

8. Do the mounted locations of the LPR command console (trunk) or LPR cameras (Whelen light bar) interfere with any of your other law enforcement activities? Yes No

If yes, please explain:

9. What do you like about the permanently mounted MPH-900 LPR installed in Squad 1925?

10. What don't you like about the permanently mounted MPH-900 LPR installed in Squad 1925?

11. Which MPH-900 LPR unit do you prefer?
Permanently mounted MPH-900 installed in Squad 1925 Yes No
Transportable (mobile) MPH-900 LPR Yes No

Please tell us why you prefer one over the other?

12. If the Auto Theft Unit were to purchase additional LPR Units, which type would you recommend be purchased (transportable or permanent)? _____

13. If the Auto Theft Unit were to purchase additional permanently mounted MPH-900 LPR Units, is there anything you would recommend be done differently regarding its mounting and location on the squad car?

14. If you have any other comments or suggestions, please use this space:

Thank you for taking the time to provide your feedback!