

**Jeremy Ellison - RE: Emailing: SPPD\_support\_procedures.pdf**

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**From:** Matthew Maxwell <matthew.maxwell@elsagna.com>  
**To:** Jeremy Ellison <Jeremy.Ellison@ci.stpaul.mn.us>  
**Date:** 6/15/2011 7:49 AM  
**Subject:** RE: Emailing: SPPD\_support\_procedures.pdf  
**CC:** Dana Jabs <Dana.Jabs@ci.stpaul.mn.us>, Glen Pettit <Glen.Pettit@ci.stpau...>  
**Attachments:** SPPD\_support\_procedures.pdf

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Jeremy,

Thanks for the heads up on the support changes. I have updated the document and attached it to this email.

I also checked the LPR server and it is set to purge READS (transits) after 14 days and Alarms after 3 years. It is properly purging based on those parameters.

Thanks,

Matt Maxwell  
Director of Midwest Operations  
Elsag North America



  
866.9.MPH900 - Support  
336.379.7164 - Fax

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**From:** Jeremy Ellison [mailto:Jeremy.Ellison@ci.stpaul.mn.us]  
**Sent:** Tuesday, June 14, 2011 8:48 PM  
**To:** Matthew Maxwell  
**Cc:** Dana Jabs; Glen Pettit; Lisa Kruse  
**Subject:** Emailing: SPPD\_support\_procedures.pdf

Matt,

I don't know if you want to update this document or not, but the following information has changed:

SPPD Help Desk Phone Number is   
SPPD Help Desk E-Mail is now:   
You can remove Allan Fung from the list of contacts, he has been promoted out of the police department.

Please let me know when you have a chance to log on to the SPPD LPR server to make sure it is working correctly for purging.

Thank you,

Jeremy