

## Rothermel, Paul J (DHS)

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**From:** Hudson, Mark J (DHS)  
**Sent:** Thursday, August 08, 2013 12:41 PM  
**To:** Golden, James I (DHS)  
**Cc:** Knutson, Katie M (DHS)  
**Subject:** FW: MCO HEDIS Comparison

Jim:  
>I was able to get one plan to acknowledge that they understood where the HEDIS numbers in the report have a valid source. Medica HP and Blue Plus all did not know where the numbers were coming from. I am based on #1 below at least comfortable the numbers are real.

>#2 we understand  
>#3 I don't believe comparison to FFS is a valid comparison as populations are different  
#5 UCare now agrees we don't have an issue they brought up

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**From:** Edward Sheehy [<mailto:>   
**Sent:** Wednesday, August 07, 2013 5:43 PM  
**To:** Hudson, Mark J (DHS)  
**Cc:** Ghita Worcester; Stephanie Schwartz; Greg Hanley; Edward Sheehy  
**Subject:** MCO HEDIS Comparison

Mark,

1. We have verified that the MCO Statewide Average rates in the report are extracted from the 2010 Annual Technical Report produced by MPRO (aka the EQRO report).
2. It cannot be emphasized enough that the methodology used by the state is different than the methodology used for collecting the national rates. The EQRO report uses administrative rates only and the Quality Compass benchmark rates include the Hybrid methodology.
3. Not only does the table compare rates that are calculated with different methodologies, but the table does not compare both FFS and MCO rates against the benchmark, only MCO rates. **Therefore, it is an inappropriate comparison of rates, and it does not support the objective of the report which is a comparison of MCO and FFS.**
4. Additionally, the caveat statements that follow the table undermine the rationale for including it in the first place. In short, this comparison table is not defensible and we recommend deleting it and all accompanying references.
5. Just to clarify, the NCQA Quality Compass does not include an adjustment for NCQA accreditation. That adjustment is added later for overall national plan ratings.

Please call or email if you want to discuss or have further questions.

Thanks,  
Ed

Edward Sheehy

Director of Public Affairs  
UCare  
500 Stinson Boulevard, NE  
Minneapolis, MN 55413-2615  
Office - 612-676-3393  
Cell - [REDACTED]  
[REDACTED]

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