

Parsons, Ken V (DHS)

From: Clelland, Jennifer J [REDACTED]
Sent: Monday, August 05, 2013 3:12 PM
To: Hudson, Mark J (DHS)
Subject: RE: data provided pcg
Attachments: NCQA 2010 report on 2009; HEDIS data

We cannot comment on the accuracy of these reports as they do not provide the specifications (definition) for the measures (e.g., codes used).

There are "Quality Compass" rates given but the rates we have for Quality Compass don't match what is in the DHS report.

There seem to be apples and oranges comparisons here if the Quality Compass rate (full HEDIS methodology) is given for each measure and compared to the health plan rates which we think are run using a limited administrative methodology.

A better and more accurate comparison of performance is HEDIS and CAHPS as reported to NCQA as they are nationally audited measures and using the same methodology as reported by NCQA.

Jennifer

From: Hudson, Mark J (DHS) [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: Monday, August 05, 2013 9:04 AM
To: Clelland, Jennifer J
Subject: data provided pcg

Fyi data we sent to pcg am following up on your questions

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