

Rothermel, Paul J (DHS)

From: Hudson, Mark J (DHS)
Sent: Thursday, June 06, 2013 12:29 PM
To: Golden, James I (DHS)
Subject: Fw: PCG Managed Care Value Study

From: Clelland, Jennifer J [REDACTED]
Sent: Thursday, June 06, 2013 05:20 PM
To: Hudson, Mark J (DHS)
Subject: RE: PCG Managed Care Value Study

Thank you for following up on this. We have now received their notice allowing a one-week extension.
Thanks!
Jennifer

From: Hudson, Mark J (DHS) [mailto:[REDACTED]]
Sent: Thursday, June 06, 2013 10:19 AM
To: Clelland, Jennifer J
Subject: Re: PCG Managed Care Value Study

I told them to be flexible

From: Clelland, Jennifer J [REDACTED]
Sent: Wednesday, June 05, 2013 06:12 PM
To: Hudson, Mark J (DHS); Leitz, Scott D (DHS)
Cc: Zimmerman, Donna J [REDACTED] >
Subject: RE: PCG Managed Care Value Study

Hi, Mark and Scott, FYI, I am closing the loop for you on this data request from PCG. PCG has indicated that they will not provide an extension and we are to respond to their comprehensive data request by this Friday. We will do the best we can within the abbreviated timeframe.

We appreciate the opportunity to provide data and the report would've benefitted from an advance data request. For your reference, I've attached the spreadsheet we are being asked to complete. It asks for participant and outcomes data back to the inception of the program as well as annually on a variety of services, such as claims-based benefits (transportation, interpreter, home visits) and programmatic services (such as disease management, member services calls, incentive programs).

Thank you,
Jennifer

From: Clelland, Jennifer J
Sent: Tuesday, June 04, 2013 2:51 PM
To: Hudson, Mark J (DHS); [REDACTED]
Cc: Zimmerman, Donna J
Subject: FW: PCG Managed Care Value Study

Hi, Mark and Scott, FYI, we wanted you to be aware of this data request from PCG. We appreciate the opportunity to provide data, and more notice and time to process this request is beneficial to the outcome.

Thank you,
Jennifer

From: Clelland, Jennifer J
Sent: Tuesday, June 04, 2013 2:41 PM
To: 'Kotoske, Shawn'
Cc: Altum, John; Zimmerman, Donna J
Subject: RE: PCG Managed Care Value Study

Hi, Shawn,

Now that we have reviewed the data request, we understand that it is a very comprehensive. We want to be able to provide you with as much data as possible and be responsive to your request. We respectfully request a one-week extension on this data request and will provide you with a submission by Friday, June 14th. We need to go to many different partners within our organization to request these data and to provide such historical data will be a challenge. Also, since this data request does not come with a set of specifications and is on a short timeframe, we will need to use our definitions and assumptions to produce these data.

In the interim, I am providing you with a copy of a report we submitted in May to DHS. DHS had all the health plans submit a report describing five quality improvement initiatives. In case DHS hasn't forwarded these reports to you, I am attaching the HealthPartners report.

Thank you,
Jennifer

Jennifer J. Clelland
HealthPartners
Government Programs Sr. Director

From: Kotoske, Shawn [REDACTED]
Sent: Tuesday, June 04, 2013 12:02 PM
To: Zimmerman, Donna J; Clelland, Jennifer J
Cc: Altum, John
Subject: PCG Managed Care Value Study

Hi Donna and Jennifer:

Rich Albertoni and I met with you to discuss issues related to the MN Managed Care system in support of a paper we are authoring. We are trying to display an intricate understanding of the various programs that are offered by the health plans to include into the paper. I have attached a document that contains various programs that you offer, but we need more information on each program to include: The original start date of the program; How many the program serves annually; How many served since inception; What measurable outcomes that you have recorded from the program. We understand that the list may not be comprehensive, feel free to add additional programs.

Please get me anything you can by close of business on Friday, June 7th. I understand that is a quick turn-around and hope you will be able to participate. The worksheet does not have to be completely filled out and we will take any information you can provide.

Thank you,

Shawn



Shawn Kotoske

PublicConsultingGroup.com

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